



Animal Humane Society (AHS) engages the hearts, hands, and minds of the community to help animals. Every year AHS cares for more than 23.000 companion animals in need and helps thousands more through programs for people and pets.

As the leading animal welfare organization in the Upper Midwest, AHS is transforming the way shelters care for animals and engage their communities. From innovative medical and behavior programs to investments in outreach and advocacy, AHS is advancing animal welfare and creating a more humane world for animals everywhere.

AHS receives no federal, state or government funding and relies soley on private donations, special events, adoption and program fees, and merchandise sales.

## **Board of Directors**

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Animal Humane Society is a founding member of Minnesota Partnership for Animal Welfare (MnPAW) and the Minnesota Horse Welfare Coalition.

# A Message from

# Janelle Dixon

## Sometimes it's easy to forget just how far we've come.

More than a decade ago. Animal Humane Society took in its first transport of dogs from another shelter. Back then, most shelters in Minnesota were taking in more animals than they



could possibly place. But when AHS had the capacity to take in animals from neighboring shelters, we opened our doors to help.

Today, we're still taking in animals from other Minnesota shelters. But the landscape has changed. With your support, we've made great progress toward the goal of preventing unwanted litters by ensuring that every pet is spayed or neutered. We're also working hard to help people keep pets in their homes. As a result, we see far fewer unwanted pets in Minnesota than ever before.

But in many parts of the country, the outlook for shelter animals remains dire.

A decade ago we began partnering with outside groups that would transport dogs from overcrowded shelters in the south. This approach saved lives but did little to address the underlying needs in those communities.

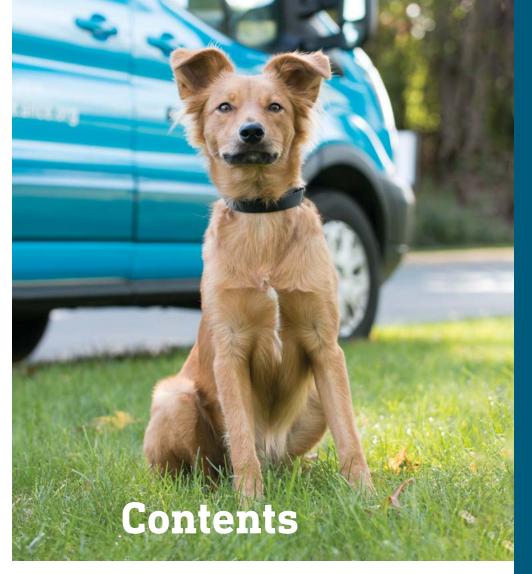
Today we've embraced a more proactive strategy. In September we welcomed 33 dogs to AHS from Tulsa. Oklahoma, aboard our very own transport vehicle. That truck, funded with a generous donation from Richard and Susan Goldman, will serve a new Animal Transport Alliance that includes the Wisconsin Humane Society and the Chicago Anti-Cruelty Society.

This new alliance will send transport teams directly to struggling shelters, allowing us to build relationships, share expertise, and help more communities break the cycle of pet overpopulation.

With your support, we can go the extra mile for animals in need — no matter where they are.

Best.

Janelle Dixon, President & CEO



# 10 A lifesaving ride

New transport alliance helps shelter animals in Minnesota and beyond

# Petcetera

- New hospice adoption program
- AHS on Snapchat
- Shelter Vet Camp
- Dogs rescued from puppy mill adopted

# Report to the Community

Accomplishments from the 2016 fiscal year

# Also inside

- A message from Janelle Dixon
- Giving Guide
- Happy tails
- Locations, hours, and services

# **Animal Tracks**

Winter 2016/2017

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Animal Tracks is published twice a year.

## **Mission**

To engage the hearts, hands, and minds of the community to help animals.

## Vision

To compassionately and responsibly create a more humane world for animals.

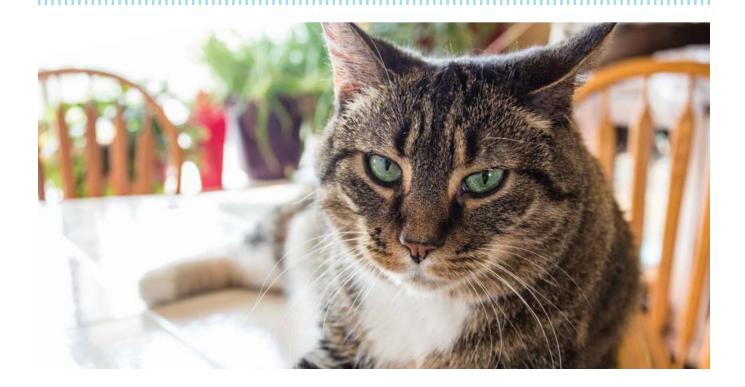
# **Core Values**

Be good to animals. Partner with people. Lead responsibly with compassion.

### On the cover:

Jango, a 2-year-old Labrador/ Hound mix, came to AHS from a partner shelter in Florida. The new Animal Transport Alliance will give dogs like Jango a ride to Minnesota

# Petcetera



# Loved until the end

Animal Humane
Society will never turn
an animal away. As
an open admission
shelter, we take in every
animal surrendered
to us. Sometimes we
find ourselves caring
for terminally ill
animals like Annie.

At 4 years old, Annie found herself abandoned in a suburb of St. Paul. After arriving at AHS, staff immediately noticed her friendly demeanor, but unfortunately discovered a large mass around her abdomen. Tests revealed Annie had cancer.

A delicate surgery removed the tumors, but the cancer had already spread.

Although happy and playful, Annie wouldn't traditionally be a candidate for adoption. But that's changing thanks to a new pilot program that helps animals with terminal illnesses who are healthy enough to live comfortably in a home for end-of-life care.

In hospice cases, potential adopters learn about the animal's illness and agree to provide any future medical care. This can be a lot to ask

of an adopter, but we know animals like Annie deserve to spend their remaining time in a loving home. And we're finding these special adopters do exist.

Annie was adopted in early August. Her owner Jessica says she fits in well with the family's other cats and dogs, and she's brought a new energy into their house.

"Right now you'd have no idea Annie has an illness," says Jessica. "She'll come running to greet us at the door when we come home, making sure she gets some love."

"Our time with her could be mere months — or we could get lucky and have her longer. We're so happy for the opportunity to give her a loving home, and she certainly reciprocates the love."

# **Enriching options**

for boarding guests



What pet wouldn't enjoy a Calming Cuddle or a Savory Surprise? These are just two of several new enrichment options for guests at Animal House Pet Boarding.

Enrichment is a key part to keeping animals physically and mentally stimulated. According to Mary Pitzen, who manages boarding and training programs at AHS, enrichment is especially important when pets are out of their natural environment and away from their family.

"We want the animals to feel as comfortable here as they do at home, and adding these new services helps provide an additional energy outlet for the animals in our care," says Pitzen.

There is something new for every species — from individualized cuddling attention for dogs, cats, and critters, to an expanded selection of dog and cat toys and treats, and even a treat and toy hunt for small critters.





Reserve your pet's stay at animalhumanesociety.org/boarding



# **SNAPCHAT**

Animal Humane Society is on Snapchat! Add us to your friend list for a behind-the-scenes look at everything that happens at our shelters on a daily basis. From cute kitten and puppy antics, to sneak peeks of our events, you won't want to miss out on the fun! Plus, you'll get exclusive access to special contests. All you have to do is take a snap of the code below or add us by username to get your backstage pass.

Add "animalhumanemn" or snap this code



# From shelter dog to service dog

AHS alumni receive the role of a lifetime







### **Three Animal Humane Society**

alumni are making a big impact on the lives of others as service dogs. Darla, Lila, and Pepper were among 17 service dogs who graduated from Can Do Canines in June.

Can Do Canines, based in New Hope, trains assistance dogs to help people with disabilities, scouting organizations like AHS for potential candidates whenever possible. The June 2016 graduating class included more shelter dogs than any other in the organization's history.

All three of the dogs now work as hearing assistance dogs. Darla, a Whippet mix, came to AHS from a shelter in Mississippi. She was paired with Nathalia, a University of Minnesota graduate student who has been profoundly deaf since birth. Lila, a 2-year-old terrier mix, was placed with Megan, a graphic

designer who started losing her hearing when she was just a toddler. Pepper, a Cattle Dog/Retriever mix who was too active for her first adoptive family, now assists Judy, who has been coping with progressive hearing loss for 36 years.

Can Do Canines started by training hearing assistance dogs in 1989. Today, staff and volunteers also train dogs to help people with mobility, diabetes, seizures, and autism. Since its inception, more than 500 dogs have graduated from their extensive training program. AHS dogs with specific qualities and temperaments that make them ideal candidates for service training are placed with Can Do Canines free of charge.



# Future vets **START HERE**

**Are the Twin Cities** bustling with future veterinarians? Based on the popularity of our youth Shelter Vet Camp, the answer may be yes.

Due to popular demand, we are expanding our Shelter Vet Camp to include more sessions and more locations.

This special camp is geared toward fifth and sixth graders who are interested in veterinary medicine. The three-hour program immerses students in shelter medicine and allows them to practice common veterinary skills like administering vaccinations, listening to an animal's heartbeat, and even observing surgery.

Winter and spring Shelter Vet Camp sessions will be held on Saturdays in February, March, and April at our Golden Valley, Coon Rapids, and Woodbury locations.

For more information, including how to register, please visit animalhumanesociety.org/vetcamp

# Cruelty case cats get a **BRIGHTER FUTURE**



Lilah, a 1-year-old cat, came to AHS in September as part of a humane investigations case in Fridley. She was adopted eight days after arriving at AHS.

Our humane investigations team works tirelessly to save animals from abuse and neglect. Although a handful of high profile cases each year attract media attention, most of their work happens out of the limelight — especially when it comes to cats.

Every humane case is challenging, but those involving cats can be especially difficult. They typically involve multiple cats – sometimes dozens – confined to small, unsanitary spaces where diseases are easily transmitted.

Cats removed from these conditions often arrive at AHS with grim health problems and feral-like behavior. As a result, cat cases rarely achieve the kind of high profile that dog cases do.

But today, cats with even the most extensive challenges are getting a second chance thanks to individualized medical and behavioral care and expanded placement options. From May 1 to October 1, 188 cats rescued through humane investigations found new homes through our adoption programs or with our rescue partners.

# 50,000 and counting

Kindest Cut prevents thousands of unwanted litters with spay/neuter surgeries

#### **Animal Humane Society is**

celebrating another important milestone. Since its launch in 2011, Kindest Cut has performed more than 50,000 spay/neuter surgeries for local rescue groups and pets of people in need. In five short years, Kindest Cut has helped prevent thousands of unwanted litters that often result in homeless animals.

The impact of unsterilized animals is staggering. An intact pet and its offspring could produce more than 67,000 dogs in six years and more than 11 million cats in nine years.

Spaying or neutering also improves the overall heath and

wellness of pets, and even tends to diminish behaviors such as marking and roaming.

Kindest Cut performs low-cost sterilization surgeries at Melrose Animal Clinic in Golden Valley and through a mobile surgical unit that travels to more than 25 communities. Melrose Animal Clinic also offers a range of wellness and dental services.

Kindest Cut was operated in partnership with a private practice veterinarian until June 2016, when the program and its staff were integrated into the operations of Animal Humane Society.



For information about Kindest Cut and its services, visit **kindestcut.animalhumanesociety.org** 

# A new connection to the

# **Board of Animal Health**



Minnesota Governor Mark Dayton has appointed Animal Humane Society's chief veterinarian to the Minnesota Board of Animal Health. Dr. Graham Brayshaw, Director of Animal Services at AHS, joined the state board on May 4.

The Minnesota Board of Animal Health, which includes three livestock producers and two practicing veterinarians, works with veterinarians and other agencies to safeguard animal health and eradicate disease. Although its primary focus is livestock, the board also administers the licensing and inspection of commercial dog and cat breeders. Legislation creating the breeder licensing program was signed into law in 2014 after seven years of vocal advocacy from AHS and other animal welfare groups.

"The members of the board provide unique perspectives based on their history and expertise," says Kathy Mock, Chief Government Affairs and Community Engagement Officer at AHS. "Dr. Brayshaw has spent time in both private practice and shelter medicine and can bring that expertise as a board member."

As the Director of Animal Services at AHS, Dr. Brayshaw oversees 12 full-time veterinarians and the medical and behavioral care provided in our shelters and through Kindest Cut.

# A STAR-STUDDED VISIT

Campers make memories with a furry celebrity

Tula the dog made national headlines this summer with images she captured at dog parks on her GoPro camera. The furry celebrity also paid a visit to Animal Humane Society, entertaining a group of kids enrolled in our summer camp. Campers at our Woodbury location heard about Tula's adventures while she captured their photos.





# Home at last

# Dozens of dogs seized from a Wisconsin puppy mill are adopted

#### Months after they were seized

from an unlicensed breeding facility in Wisconsin, dozens of Labrador Retrievers have found loving homes.

In April, Animal Humane Society partnered with the ASPCA and the Pierce County Sheriff's Office to remove 48 dogs – 35 adults and 13 puppies – from deplorable living conditions where multiple dogs were being kept together in filthy travel crates without access to food or water.

AHS cared for the dogs for months, providing them with clean, comfortable housing while the case worked its way through the Wisconsin courts. Another 25 puppies were born in our care during that time.

The owner of the facility was arrested on charges of mistreatment of animals. He was later ordered to pay nearly \$90,000 to cover the cost of their care, although officials acknowledged that there is little hope of collecting on that judgment.

After the court released the dogs to AHS in July, staff and volunteers began preparing them for adoption. On July 25, dozens of people lined up for a chance to adopt one of these special dogs.

Sixty-eight dogs from this case have been placed in loving new homes. Five dogs died or were humanely euthanized due to severe health complications.



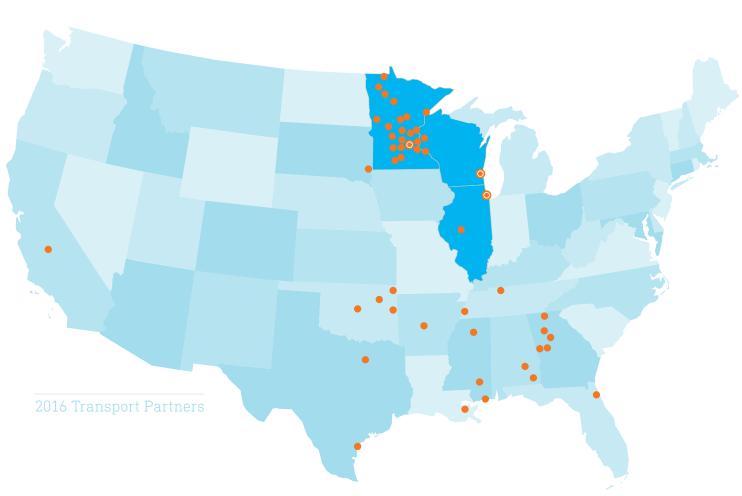
Top: Charlotte, pictured with adopter Terry, is now loving life with her new family.

Above: Charlotte was found living in a cramped, filthy crate at a Wisconsin breeding facility.



Honey was the first dog from this case to be adopted on July 25 at our Golden Valley location.

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# A Lifesaving Ride

By Zach Nugent

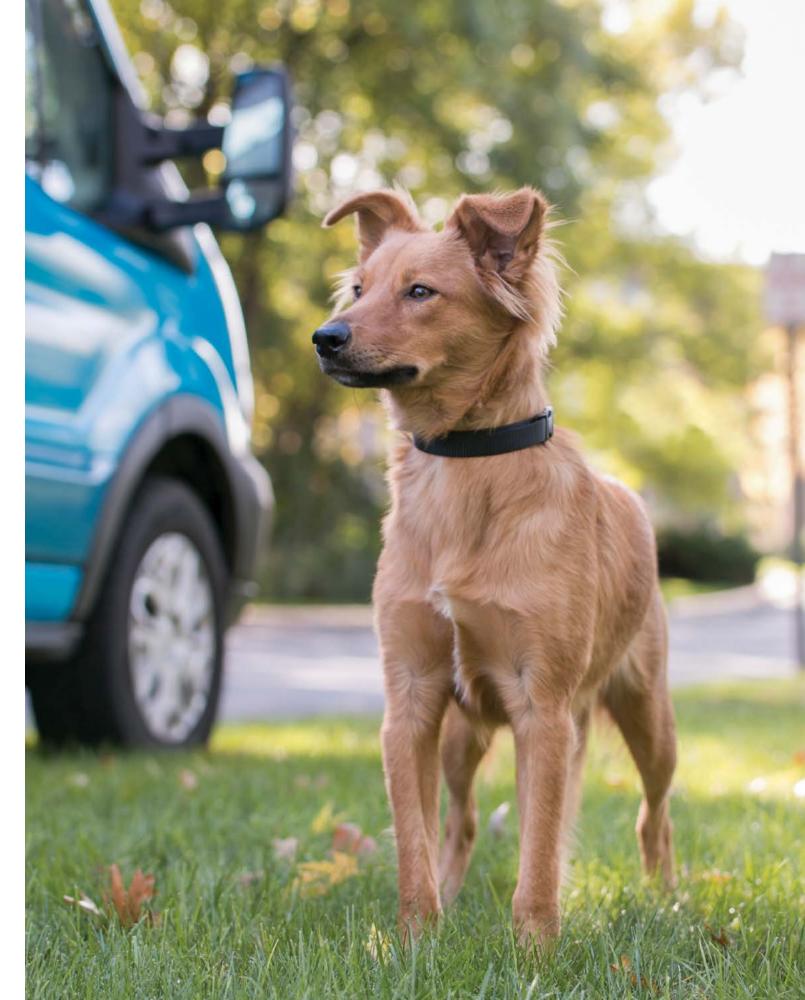
In hundreds of communities throughout the United States, animal shelters are overwhelmed and underfunded. A new Animal Humane Society effort is supporting those shelters — and saving lives.

Fannie lived under a piece of discarded plywood. The scruffy, black terrier spent the first year of her life there, tied to a six-foot leash, hidden in hip-high grass.

Fannie had been found roaming rural Oklahoma by a little girl who desperately wanted a new four-legged friend. The girl's parents didn't want a dog in the house, so Fannie ended up tied to a makeshift plywood shelter in her grandma's yard. Conditions were grim, but alternatives – like letting Fannie fend for herself – seemed far worse.

In this part of Oklahoma, like so many other rural areas, resources for companion animals are few and far between. Fannie eventually found her way to Western Animal Resources, a rescue organization that takes in animals from across the state. Western Animal Resources works with Going Home Animal Rescue & Transport, a Tulsa-based organization that has a thriving partnership with Animal Humane Society (AHS). In no time, she and dozens of other dogs were on their way to find loving homes in Minnesota.

AHS has been taking in dogs like Fannie for more than a decade. "We started working primarily with local rescues here in the Twin Cities and in greater Minnesota who would reach out to us when they were in need," explains Laurie Sweep, who manages the AHS transport program.



As the number of animals surrendered locally began to fall – the result of successful spay/neuter initiatives and efforts to help people keep pets in their homes – AHS started taking in more animals from shelters that lacked the resources to care for them.

That number has steadily grown. Last year, AHS took in more than 8,300 animals from dozens of AHS Director of Shelter Services
Anne Johnson recalls a time when
the Twin Cities and Animal Humane
Society faced similar issues.
Embracing spay/neuter efforts and
making pet resources more available
led to a cultural shift.

"Communities grow and mature at different rates, and this is a very mature community," says Johnson, noting that AHS has been a resource

# "So the question became 'How can we help spark real change?'"

shelters and rescue groups in Minnesota and beyond.

AHS and the Twin Cities have earned a positive reputation nation-wide, says Sweep. "New shelters are constantly reaching out to us because they know we have the capacity to find homes for dogs and cats in Minnesota. Some of them may transfer just one or two animals to us every year while others transfer hundreds to us."

Many of those high volume transports are from the southern United States. It's a region where pet related resources and animal welfare education are often sparse.

"Pet owners in the Twin Cities really see dogs and cats as part of the family," Sweep explains. "While this mindset is becoming more common, it's not universal. We may invite pets into our beds at night, but animals in many parts of the south are never allowed indoors."

Pets are less likely to be spayed or neutered in communities with few resources, says Sweep. "That of course leads to more litters and pet overpopulation. So it's a systemic problem. It's a vicious cycle that leads to more animals in shelters and less resources to go around."

and advocate for animals in the Twin Cities since the 1870s. "We've been working at this for more than 135 years, going as far back as providing drinking water for horses that pulled carriages. That work laid the foundation for what we're doing today."

Today's work includes exciting new advances in animal transport efforts. In September AHS, the Chicago Anti-Cruelty Society, and the Wisconsin Humane Society launched the Animal Transport Alliance. The goal of this new alliance is not just to move animals, but to create a network of shelter mentorship and collaboration among source and destination shelters as well. This is something entirely new that hasn't been done anywhere else.

Existing transport programs fall into two broad categories. At one end of the spectrum are corporate-funded groups that act as liaisons between shelters, operating trucks that move animals from one region to another. This system does a lot of good by moving a high volume of animals in need, says Johnson, but it provides little opportunity for shelters to learn from each other.

At the other end of the spectrum are grassroots transports associated







After spending months living tied up outside a home in rural Oklahoma, Fannie was transported to AHS. She was adopted after just one day in the adoption center.



with individual shelters or rescues. In many cases, these groups use volunteers and operate on razor-thin budgets. They are passionate and do tremendous work, but they often find themselves struggling for resources.

Neither approach solves the larger problem, says Johnson. "There is still a plethora of animals in need down south, and the resources in many southern shelters and communities do not exist in the way that they do up here."

"So the question became 'How can we help spark real change?'"

AHS President & CEO Janelle Dixon and leaders at the Chicago Anti-Cruelty Society and the Wisconsin Humane Society decided to tackle the problem together.

"Existing transport efforts have been fragmented," says Dixon.
"We knew we could accomplish more with a coordinated, regional approach." The organizations worked together on months of research and planning, sending teams to Oklahoma and other parts of the

rural south to get a firsthand account of the needs that exist in their local shelters.

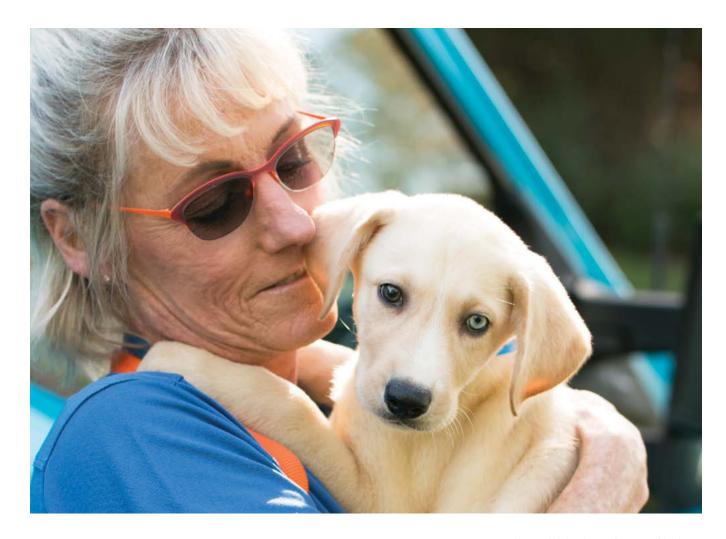
A few months later, the Animal Transport Alliance was ready for the road. A generous donation from AHS supporters Richard and Susan Goldman funded the group's first vehicle, a climate-controlled truck that can comfortably transport 45 dogs between shelters up to 12 hours away. Its inaugural trip in early September brought 33 dogs to AHS from a partner shelter in Tulsa, Oklahoma.

"Time and time again, we hear that the number one barrier that keeps others from sending animals to us is the lack of a transport vehicle," says Sweep. "They're struggling to feed the animals in their shelters, to vaccinate them, to get flea and tick preventative. Buying a truck, staffing it, and sending it across the country is not even on the radar for them."

Transporting animals can be a full-time job, adds Johnson. "In cities like Tulsa the entire animal care staff



Richard Goldman welcomes a dog arriving from Oklahoma on the Animal Transport Alliance's first trip to AHS on September 8. A generous donation from Richard and his wife Susan funded the group's first vehicle, making this dog's trip to Minnesota possible.



# "I can't wait to see the ripple effect of positive change this new program will create."

is just three people. Three people to care for all their animals — to house them, feed them, provide medical care, and facilitate adoptions. If we can help with their transport efforts, that can free up time and resources for outreach, more animal care, more customer service, all these other ways to get the remaining animals into loving homes in that community."

Although the most visible aim is to help animals and shelters in need, there is a human component driving it all, says Sweep.

"People who work at other shelters are just like us. They love animals just as much as we do. But for so long, so many of them have felt like they're working on their own," says Sweep. "This is their life work. Imagine spending every day doing something you are so passionate about, but there is no support from the community. No donations coming in. Not even enough dog food some days. It's heartbreaking. Through this partnership we're able to say 'You're

not alone. We're here for you. You're doing some great work. Let's do some great work together.'"

That solidarity extends to the other two founding partners in the Animal Transport Alliance. Wisconsin Humane Society and the Anti-Cruelty Society of Chicago will help transport animals from high-need areas and find ways to mentor and free up resources at other shelters. A second, larger transport vehicle is in the works and will allow the alliance to further impact these communities.

"I can't wait to see the ripple effect of positive change this new program will create," says Johnson. "We can accomplish so much more by working together. Getting a truck on the road is just the beginning."



# A 7,000 MILE JOURNEY HOME

**Leo and Bliss were** born on a dog meat farm in South Korea, destined for a cruel fate. They're not alone.

Folklore in some Asian countries suggests that eating meat from a tortured dog will spur virility and cool people's bodies during the hot summer months.

It's a controversial practice, and advocates like Nami Kim are looking to end it. Nami cares for hundreds of dogs rescued from dog meat farms in South Korea. She works to shut down the facilities by finding the operators more humane careers, and then taking the dogs into her own care.

Nami has used online networking to build an international following that has helped her connect with animal welfare advocates in the United States. One passionate supporter, Molly Nemec, put Nami in touch with Animal Humane Society. In no time, AHS was preparing to welcome its first international transport.

In August, 10 Jindo mix puppies

Nami had been caring for – including

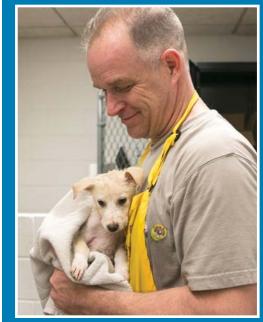
Leo and Bliss – flew from South Korea to Chicago. A local pilot with the volunteer organization Pilots N Paws then flew the puppies from Chicago to Minneapolis. The entire cost of the trip was funded by a group of donors from California who had no previous connection to AHS.

Within days of arriving in Minnesota, all ten dogs found loving homes through AHS. The effort was so successful that two more transports followed in September and October.

Now Leo and Bliss are bringing joy to their new families and attention to the plight of dogs in the Korean meat trade.

Leo now goes by the name Rio. His new family tells us "He is loved beyond measure. He is very intelligent, loyal, and has a zest for life."

Bliss – now named Brie – is also thriving in her new home. "We can never thank you all enough," her new family says. "She is loved, safe, happy, and healthy — how every dog should be!"





See the dogs from the first transport find loving new homes:

animalhumanesociety.org/southkorea

# **Giving Guide**

# You can give the gift that truly matters

Our wish is for every animal to experience kindness and compassion.

Your donation — in any amount — will make an impact on the lives of deserving animals in our care.

When you make a gift in honor of the animal lover in your life, they'll receive a letter of gratitude celebrating the impact of their dedication to animals in need.

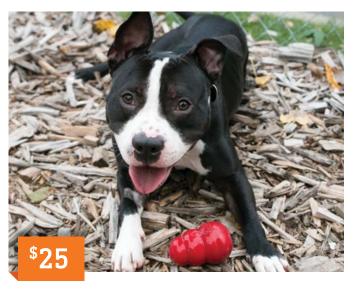


# **GIVE THE GIFT OF...**



## **COMFORT**

Your **gift of \$60** can cover the cost of cozy beds and hideaway huts for the critters in our care.



## **FUN**

Your **gift of \$25** can provide enrichment toys for the dogs in our care — keeping them mentally active and entertained while awaiting adoption.



### CONFIDENCE

You can help dogs participate in our Adoption Preparation program to overcome their shy and fearful behavior — transforming them into happy, playful dogs with a gift of \$108.



# **HEALTH**

A **gift of \$200** will cover the cost to fully vaccinate 10 stray cats needing a safe haven.



# **HEALING**

Give the gift of returning a dog's mobility by covering the cost of an amputation with a **gift of \$486**.



### **NOURISHMENT**

Your **gift of \$720** can help fund our Bottle Babies program — providing care to orphaned or abandoned newborn puppies and kittens.



## A LIFESAVING RIDE

Help AHS come to the aid of 40 animals in overpopulated, under-resourced shelters with a **gift of \$1,000** to cover the cost of a transport.

Thank you for caring for animals in our community.

Send your gift to Animal Humane Society using the donation envelope enclosed, online at animalhumanesociety.org/givingguide, or call 763-489-2210.



# Report to the Community

July 2015 - June 2016

This year we placed 95.2 percent of the animals in our care, up dramatically from 59 percent just a decade ago.

As the leading animal welfare organization in the Upper Midwest, AHS is transforming the way shelters care for animals and engage their communities. From innovative medical and behavior programs to investments in outreach and advocacy, we're advancing animal welfare and creating a more humane world for animals everywhere.

For the second year in a row, we surpassed a hard-fought goal — saving 90 percent of the animals that come through our doors. This year we placed 95.2 percent of the animals in our care, up dramatically from 59 percent just a decade ago.

Your support has fueled our progress. Over the past 12 months we've continued to invest in expanded behavior programs, advanced medical treatments, foster care, and post-adoption support to help even the most challenged animals get a second chance.

We've also made strategic investments in programs and infrastructure that will help us serve even more animals beyond our shelter walls. In addition to expanding outreach and transport, we've integrated Kindest Cut and its staff into the operations of AHS. We're now providing spay/neuter and wellness services directly to pets of people in need.

But that's not all we have to celebrate. This report includes highlights from each of our program areas — and you'll find accomplishments and aspirations worth cheering throughout.

Your support makes it all possible. Thank you.

## ADOPTION AND SURRENDER

Animal Humane Society helps thousands of dogs, cats, and critters in need find loving homes each year — and no animal is ever turned away. We take in every animal surrendered to us regardless of its health, age, breed, or behavior. This commitment to open admission guarantees shelter and care to thousands of animals that would otherwise have no safe refuge.

Although many animals can be placed in our adoption programs as soon as they are vaccinated and sterilized, others require specialized care to overcome health and behavior issues. AHS provides extensive medical treatment, surgery, behavior modification, and foster care to those with special challenges, ensuring that even the most difficult-to-place animals have a chance at adoption.

The success of an animal shelter placement program is reflected in three key measures: the total number of animals admitted for rehoming, the percentage of animals with live placements (placement rate), and the average length of stay in shelter. AHS continues to achieve strong results in all three categories.

In the year ended June 30, 2016:

- 23,473 companion animals came into AHS facilities.
- 22,104 animals more than 95.2% were placed in homes, reunited with owners, or released to other animal welfare organizations.
- The average length of stay for animals in shelter was 9.5 days.

Robust medical and behavioral programs contribute to this continued success, including:

- 13,062 animals received spay/neuter surgeries prior to adoption and 12,975 more were sterilized for pet owners and other rescue groups through Kindest Cut.
- AHS Behavior Modification and Rehabilitation programs readied 1,549 shy or fearful cats and dogs for placement.



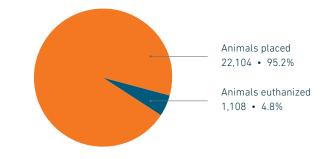


# **About the Animals**

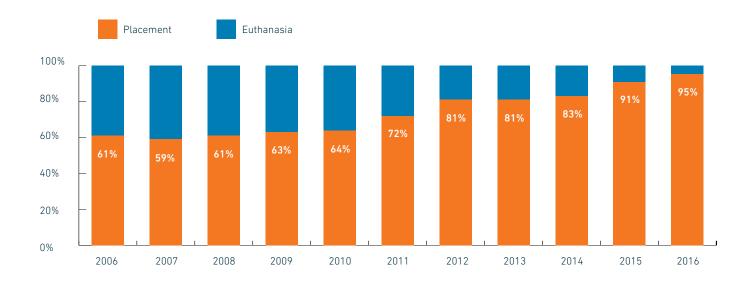
# **COMPANION ANIMAL OUTCOMES**

Over the past decade, Animal Humane Society's placement rate has improved dramatically, from 59 percent in FY07 to more than 95 percent in FY16. Placement rate is determined by using the Asilomar Live Release Rate formula, which is calculated by dividing total live outcomes (adoptions, transfers, and returns) by total outcomes (total live outcomes plus euthanasia). Companion animals that remained in our care and those surrendered for end-of-life services (owner requested euthanasia) are excluded from this calculation.

More than 95 percent of the animals in our care were placed in homes, reunited with owners, or released to other animal welfare organizations.



## PLACEMENT RATE OVER TIME



# **COMPANION ANIMAL INTAKE** TOTAL: 23,473

The number of companion animals in our shelters increased by 401 animals in FY16.



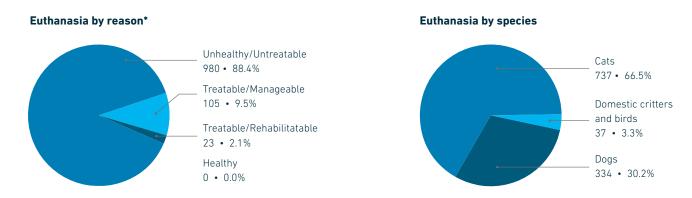
# **COMPANION ANIMAL PLACEMENT** TOTAL: 22,104

The number of companion animals placed increased by 1,257 animals in FY16.



# **COMPANION ANIMAL EUTHANASIA** TOTAL: 1.108

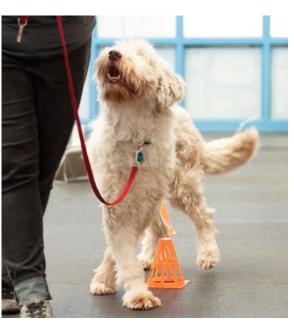
The number of companion animals euthanized decreased by 910 animals in FY16.

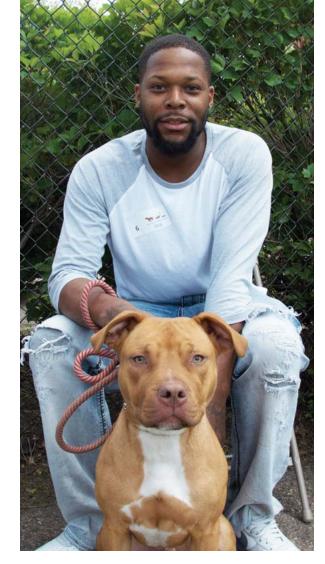


\*AHS is committed to taking in every animal in need. Unfortunately, some animals come to us with severe or untreatable illnesses or behavior issues that prevent us from placing them in the community. If we cannot help an animal become healthy or suitable for placement, humane euthanasia is the most compassionate alternative. AHS has not euthanized a healthy animal for any reason since 2011. There is no time limit for animals in our care. For information about these definitions, please see animalhumanesociety.org/stats.











# **PET SERVICES**

Animal Humane Society offers programs to serve all stages of an animal's life, including:

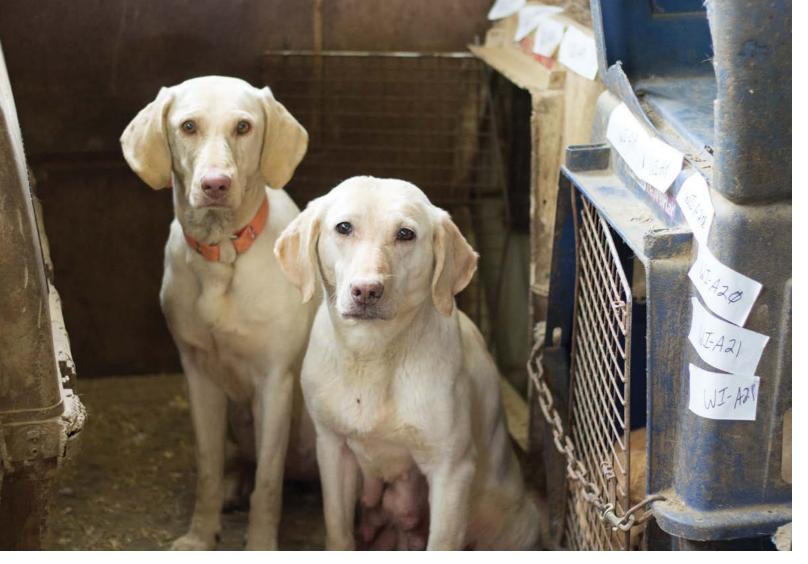
- Kindest Cut, a spay/neuter and wellness clinic that performed 12,975 spay/neuter surgeries and treated 3,437 patients in their wellness clinic, all at reduced costs for people with limited means. Kindest Cut operated in partnership with AHS until June 2016, when its operations merged with AHS.
- More than 70 family-friendly pet training classes each week, along with one-on-one training and socialization sessions, therapy animal courses, playgroups, and rabbit agility classes. 1,225 pets attended classes through AHS's Training School.
- Peace-of-mind pet boarding at Animal House in Golden Valley, which served 3,338 pets.

- A free Pet Helpline (952-HELP-PET) that handled 74,302 incoming calls, providing caring advice and resources to help with everything from solving behavior problems to finding pet-friendly housing.
- Compassionate end-of-life services and a weekly pet loss support group.
- Online resources for pet owners, including a lost and found pet bulletin board and behavior resource library at animalhumanesociety.org.

# **COMMUNITY ENGAGEMENT**

Animal Humane Society works with individuals and organizations across Minnesota to create a more humane world for animals. In the year ended June 30, 2016, those efforts included:

- Outreach to underserved communities, including education programs and free or low-cost services that empower low-income pet owners and improve the lives of pets. These programs served more than 4,546 families in Frogtown and East St. Paul. As a result, 2,066 animals received free spay/neuter surgeries and 980 pets were served at free wellness clinics.
- A partnership with the Wildlife Rehabilitation Center of Minnesota that provided emergency care for 727 injured and orphaned wild animals.
- Education programs that foster humane values and compassion for animals, including day camps, a youth club, and other activities for kids and families. AHS educational programs served 11,961 people, including 2,498 students through educational programs in schools and 989 in summer camps.
- A Community Cats program focused on reducing euthanasia and providing alternative solutions for feral and free-roaming cats through Return To Field and Trap Neuter Return programs. This program served 1,479 cats.









# **RESCUE**

Aiding animals in critical situations is core to our work. Animal Humane Society humane agents respond to reports of possible animal cruelty or neglect throughout Minnesota. They receive reports about individual animals that are lacking proper food, water, and shelter. They also participate in larger, more complex cases, aiding law enforcement agencies with on-site investigations and seizures.

During the year ended June 30, 2016, our Humane Investigations team received 1,715 requests for assistance and opened 446 formal cases. Follow-up investigation of these cases took AHS humane agents into 60 counties across the state of Minnesota. Those investigations impacted the lives of 5,304 animals.

# **TRANSPORT**

AHS took in 8,304 animals from 111 other animal welfare organizations throughout Minnesota and beyond, finding homes for animals that would otherwise face euthanasia in overcrowded facilities.



# **COMMUNITY SUPPORT**

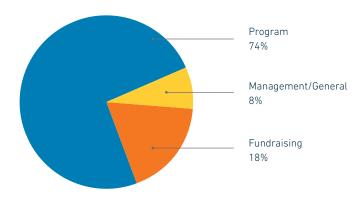
The support of donors, friends, and advocates makes our work possible. This year our community shared its passion for animals in unparalleled ways:

- A thriving volunteer program. Our 2,546 active volunteers provided more than 175,000 hours of shelter support, animal enrichment, and other assistance. Another 376 volunteers provided foster care for 3,047 animals prior to adoption.
- Generous financial support. In FY16, 47,199 individual donors contributed more than \$6.5 million to Animal Humane Society. In addition, donors who included AHS in their estate plans contributed more than \$2.4 million in bequests.
- Our most successful Walk for Animals ever. More than 7,000 people and 2,000 pets attended the Walk for Animals on May 7, raising more than \$1 million to

- support AHS. Our two other signature events, Wine Dinner and Whisker Whirl, raised an additional \$560,000.
- New opportunities for young professionals. The Pack, launched in 2015, brings together young supporters to learn about, take part in, and advocate for the work of AHS while creating an environment for animal lovers to share ideas and build relationships.
- Robust online engagement and advocacy. This support includes 4,169 Animal Advocates, 97,132 Facebook fans, 5,749 Twitter followers, 10,105 Instagram followers, and 4,233 YouTube subscribers.



# **Financials**



# **ANIMAL HUMANE SOCIETY** STATEMENT OF ACTIVITIES

For the 12 months ended June 30, 2016

## SUPPORT AND REVENUES

Adoption fees and program revenue	5,543,402
Contributions	6,552,706
Wills and estates	2,448,230
In-kind contributions	339,377
Special events and promotions	1,089,824
Investment gain (loss)	513
Dividend and interest income	117,097
Other	474,512
TOTAL SUPPORT AND REVENUES	16,565,661



The Minnesota Charities Review Council's Standards of Accountability state that at least 70% of an organization's annual expenses should be for program activity with not more than 30% for management, general, and fundraising expenses combined. Animal Humane Society exceeded this standard by directing 74% of our expenses back into programming for the animals and our community.

#### **EXPENSES**

EXI ENGLO	
Program services:	
Rescue and outreach	1,339,236
Adoption and surrender	10,742,614
Pet services	861,981
Supporting services:	
Management and general	1,397,661
Fundraising	3,161,998
Total supporting services	4,559,659
TOTAL EXPENSES	17,503,490
CHANGE IN NET ASSETS	(937,829)







The mission of Animal Humane Society is to engage the hearts, hands, and minds of the community to help animals.

# **FY16 BOARD OF DIRECTORS**

Tom Hoch, Chair Paul Kaminski, Vice Chair Maureen McDonough, Secretary Scott Schroepfer, Treasurer Carolyn Smith, Past Chair Scott Aebischer Dr. Trevor Ames Dr. Bianca Fine David Gutzke Dick Hall John Huber Jodi Lux Susan Palombo Tim Taffe Tina Wilcox Donna Zimmerman Janelle Dixon. President & CEO

# **LEADERSHIP**

Janelle Dixon, President & CEO Eileen Lay, Chief Operating & Financial Officer Lisa Bonds, Chief Advancement Officer Kathy Mock, Chief Government Affairs & Community Engagement Officer

# **AREA SERVED**

Animal Humane Society serves animals and people in the seven-county metro area and beyond from its facilities in Anoka, Hennepin, Ramsey, Washington, and Wright counties. The Humane Investigations team provides services throughout Minnesota.



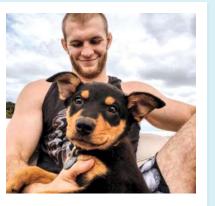
Leela



Bella and Cooper

Katz





Copper



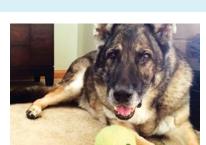
Skeeter



Babs

Nombert

"She has become a huge mama's girl and can't get enough sunshine on the patio."





Josie

"She's incredibly energetic and obsessed with being tucked into bed."





George

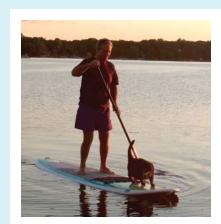


Mooky

# There's no place like home

There is nothing we love more than reading updates about animals adopted from Animal Humane Society. We are thrilled to hear about their new lives and see how happy (and spoiled) they are in their new homes.

> Visit animalhumanesociety.org/happytails and prepare to have your heart warmed!



Max

Ruby

Momma

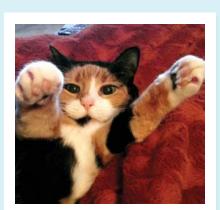
"Max has been with us for six years and loves to paddle board with me."



Mary Margaret



Marshmallow



Layla



Ernie

"Ernie was a timid little 4-month-old puppy when we met him. He grew into this giant lovable goofball."



Everest

Submit your adoption story and photos at animalhumanesociety.org/stories. You may be featured in our next issue!

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# Connect



#### Like us on Facebook:

facebook.com/animalhumanesociety



#### Follow us on Twitter:

twitter.com/animal\_humanemn



#### Follow us on Snapchat:

Username: animalhumanemn



## Follow us on Instagram:

instagram.com/animalhumanemn



## Subscribe to our YouTube channel:

youtube.com/animalhumanesociety



#### Follow us on Tumblr:

animalhumanemn.tumblr.com

# **Our Services**

#### Adoption

Check out the cats, dogs, rabbits, birds, and small critters available for adoption at our five locations. animalhumanesociety.org/adoption

### **Humane investigations**

Our humane agents work with law enforcement officers and respond to thousands of reports of animal neglect and cruelty each year. animalhumanesociety.org/prevention

### **Lost and found pets**

Post missing or found pets or view stray animals in our care on our online lost and found bulletin board. animalhumanesociety.org/lostandfound

## Low-cost spay/neuter and wellness

High-quality, low-cost sterilization, dental, and wellness services are provided to pets of people in need through our Kindest Cut mobile surgical unit and at Melrose Animal Clinic in Golden Valley. 763-489-7729 kindestcut.animalhumanesociety.org

## Microchip and nail clinics

Microchip and nail trim clinics are offered monthly at our five locations. animalhumanesociety.org/microchip

#### Outreach

AHS offers education programs and free or low-cost services that empower low-income pet owners and improve the lives of pets in underserved communities.

651-788-4685 animalhumanesociety.org/outreach

#### Pet boarding

We offer peace of mind pet boarding at Animal House at AHS in Golden Valley and at Now Boarding near the Minneapolis-St. Paul Airport. 763-489-2222

animalhumanesociety.org/animalhouse 612-454-4850 nowboardingpets.com

## Pet food and supplies

Stock up on all your pet needs – from Purina One® dog and cat food and treats and Tidy Cats® litter, to collars, leashes, toys, and grooming supplies. Available for purchase at all five locations.

## Pet help

Our free Pet Helpline at 952-HELP-PET will connect you to caring, compassionate advice and resources for whatever animal issues you may be experiencing. 952-HELP-PET (952-435-7738) animalhumanesociety.org/pethelp

#### Pet loss

Humane euthanasia and cremation services are available to the public and a pet loss support group is offered on Monday evenings in Golden Valley. animalhumanesociety.org/lossofpet

#### Pet training

Think you can't teach your dog new tricks? Think again! We offer more than 70 classes a week in Coon Rapids, Golden Valley, Woodbury, and at Now Boarding. 763-489-2217 animalhumanesociety.org/training

#### Surrender

Companion animals may be surrendered by appointment at any of our five open admission locations. We provide a safe refuge for thousands of animals each year and no animal is ever turned away. Appointments required. 952-HELP-PET (952-435-7738) animalhumanesociety.org/surrender

## Tours

Tours of our facilities are available by appointment. Maximum group size is determined by location. 763-489-2220

#### Youth programs

We offer fun, educational experiences for kids who love animals, including camps, scout programs, a youth club, birthday parties, preschool story times, and more. 763-489-2220 animalhumanesociety.org/youth

# **Ways to Give**

#### Donate

AHS relies on the generosity of individuals like you to care for thousands of animals every year. Your donation helps provide food, shelter, medical care, and most importantly, the love animals deserve while they await loving new homes. animalhumanesociety.org/donate

#### **Become a Sustainer**

By making an ongoing monthly sustaining gift, you're providing a reliable source of funding that enables AHS to help animals all year long. Sustaining gifts are an easy and convenient way to make a big impact every month. animalhumanesociety.org/sustainer

## Match your gift

Double your contribution by matching your gift through your employer. Many companies match their employees' charitable donations.

animalhumanesociety.org/matchmygift

### Make a memorial or tribute gift

Remember or honor a loved one or pet with a memorial or tribute donation.

#### animalhumanesociety.org/donate

Every year, a list of these gifts of \$100 or more are recognized online.

animalhumanesociety.org/tributegifts

## Leave a legacy

Make a lasting impact on animals by including AHS in your will or estate plan. Find out how you can make a difference. animalhumanesociety.org/legacy

#### Contribute to our wish list

With more than 20,000 animals to care for every year, AHS needs a substantial amount of supplies. You can donate needed items any time.

animalhumanesociety.org/wishlist

#### Donate a vehicle

Donate your car to care for animals in need. Your vehicle will be towed free of charge and you'll be eligible for a tax deduction. animalhumanesociety.org/vehicle

#### Volunteer

Help make the world a more humane place for animals by volunteering with AHS. From walking dogs to assisting with adoptions, volunteers are integral to the work that happens every day at AHS.

animalhumanesociety.org/volunteer

#### Foster

From the comfort of their own homes, our foster volunteers provide essential care for animals that aren't yet ready for

animalhumanesociety.org/foster

# **Contact Us**

**952-HELP-PET** (952-435-7738)

info@animalhumanesociety.org animalhumanesociety.org

# Locations

#### Buffalo

4375 Hwy. 55 S.E. • Buffalo, MN 55313 763-390-3647

### **Coon Rapids**

1411 Main St. N.W. • Coon Rapids, MN 55448 763-862-4030

#### Golden Vallev

845 Meadow Lane N. • Golden Valley, MN 55422 763-522-4325

#### St. Paul

1115 Beulah Lane St. • Paul, MN 55108 651-645-7387

#### Woodbury

9785 Hudson Road • Woodbury, MN 55125 651-730-6008

#### **Now Boarding**

6002 28th Ave. S. • Minneapolis, MN 55450 612-454-4850

# Hours

#### **Adoption Centers**

Monday through Friday 12 p.m. – 8 p.m. Saturday and Sunday 10 a.m. – 6 p.m.

# **Incoming Animals**

Please call 952-435-7738 to make an appointment to surrender an animal.

Appointments are available:

Monday through Friday 11 a.m. – 7 p.m.

Saturday and Sunday 10 a.m. - 6 p.m.



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If you are moving or have received duplicate copies of this magazine, please call 763-489-2210 or email giving@animalhumanesociety.org.

